



**North Coast Co-op
Member Action Committee (MAC) Minutes
November 8, 2017 – Ten Pin Building, Arcata**

Present:

Board Members: Mary Ella Anderson, Colin Fiske

Member-Employees present: Emily Walter, Laurie Talbert, Jules Katz, Kiya Villareal

Members present: Nicole Chase

1. **Welcome:** At 5:33pm Kiya welcomed everyone and introductions were made.

2. **Approve Minutes:**

Consensus to approve October 11, 2017 meeting minutes.

3. **Member Comments**

The group talked about the Racism 101 workshop presented by HAF at the Ten Pin building. The workshop was great. The group would like to see this workshop held just for Co-op staff and board. Kiya would like to include a video about racism as part of new and ongoing staff training.

4. **Annual Membership Meeting (AMM)** – reported by Laurie

About 120 people were in attendance. The RSVP count was rather accurate.

- The venue was too big but it's always hard to determine how many people will actually show up.
- Mary Ella believes people attending want to learn something and that materials like a financial report should have been available.
- The group agrees that member comments can work well both from within the audience and from a podium. This year Roger walked around with the microphone for comments.
- Even when we say we are going to serve light snacks we end up serving enough for a meal, so we might as well schedule the event during a meal time and call it a meal. Dinner seems to be most appropriate.

5. **Co-op Access Program (CAP)** – reported by Laurie

The group reviewed some of the initial 6-month CAP survey feedback. Feedback has been positive suggesting that the CAP program helps the CAP members feel more secure with their shopping budget.

Next Steps: We need to define what the board wants included in a final report to help make a decision about the future of the program. Is it costing the Co-op money? What is the net cost? Cost of staff time (estimate what it is with 50 CAP members). Estimate cost of IT to adjust SMS program if we are to continue/expand program in the future.

ACTION: Add CAP to Board Agenda to Board President Report.

6. **Racial Equity** – reported by Laurie

ACTION: Kiya will look into arranging trainings for staff/board on racial equity

Colin – is there a way to do outreach to members

7. **Agreements**

Next meeting, Wednesday December 13, 5:30pm

8. Next Agenda Items

- Racial Equity Training – board/staff/members?
- CAP Review
- Movie Night planning
- AMM planning
- Share the Spirit Member Round-up

Consensus reached that Kiya will facilitate the December meeting.
Mary Ella will report the MAC meeting at the December board meeting:

9. Check-in

Consensus reached to adjourn the meeting at 6:36pm.

Minutes by Emily Walter